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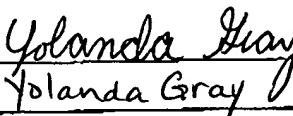
PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	RICE ET AL.	Examiner:	M. PENDER JR.
Serial No.:	09/054,233	Group Art Unit:	2122
Filed:	APRIL 2, 1998	Docket No.:	13714.1USU1
Title:	<u>AUTOMATIC MESSAGE INTERPRETATION AND ROUTING SYSTEM</u>		

CERTIFICATE UNDER 37 CFR § 1.10
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Commissioner for Patents
 Washington, D.C. 20231

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Please revoke any existing Powers of Attorney filed on behalf of assignee Brightware, Inc., if any, and appoint the following attorneys and/or patent agents to prosecute this application on its behalf and to transact all business in the U.S. Patent and Trademark Office in connection therewith:

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Dated: 7 May 2001

By: Paul K. McLean

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